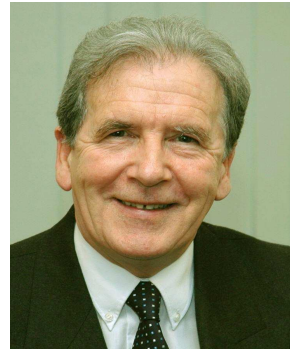




## JOINT CONSULTATION STRATEGY GWENT POLICE AUTHORITY AND GWENT POLICE



Policing in Gwent has faced up to many challenges in recent years, and the ensuing period of change is set to continue. There are many factors that will have a significant impact on us all, these will include:

- a. The challenge of better community engagement and involvement in the local issues that need to be addressed.
- b. An increasingly sophisticated consumer market that requires a continuously improving standard and level of service.
- c. The impact of new legislation, which may effect how we operate in the future.

It is essential that we seek the views of our communities about the policing service they receive and require. Our strategy for consultation will therefore aim to promote and encourage community participation in local policing to ensure views of the community are reflected in the way which policing services are delivered.

We will ensure an effective service through working with other partners in consulting and listening to our community to identify issues that are important to them.

In order to fulfil these aims we will take a co-ordinated approach to consultation with the community and develop consultation methods tailored to specific groups, particularly hard to reach groups such as, minority ethnic groups, people with disabilities, refugees, asylum seekers the young and the elderly.

The information gathered will be used to inform all our service provision.

This strategy is designed to ensure the police and the police authority communicate effectively and to demonstrate our commitment to a two way process of giving and receiving information that is focused on the needs of our community. We will meet these needs by ensuring we have sufficient resources to deliver the best possible service, the first time and every time.

We will constantly monitor and evaluate our work in this area to make sure that we are best placed to involve and gather the observations of our community in a timely manner to inform our planning processes.

Mike Tonge QPM  
Chief Constable

D G Price Thomas OBE  
Chairman Gwent Police Authority