

# **GWENT POLICE AUTHORITY**

## **SERVICE DELIVERY COMMITTEE**

2<sup>nd</sup> February 2010

Present: Councillor H Andrews (Chair)  
Councillors P Seabourne and W John Williams  
Mrs P Davies, Mr O Ali, Mr J Hathaway,  
Together With: Mr J Farrar (ACC)  
Chief Supt R Wise  
Mrs D Jeffery – Temp Head of Service Development  
Mrs S Bosson – Chief Executive  
Mr N Taylor – Engagement and Performance Manager  
Mrs M Lambert – Committee and Member Services Officer

**The meeting commenced at 10.00 a.m.**

**Action**

### **PRESENTATION ON CRIME INVESTIGATION SERVICE AREA – PERFORMANCE AGAINST LOCAL POLICING PLAN 2009-2012**

1. We received a presentation from Chief Supt Wise, the Head of Crime Investigation. We were reminded of the service area objectives.

We were pleased to note that as a result of the Force reorganisation there had been an improvement in services to victims and witnesses. We were informed that a team of female doctors was now available and this was to be expanded further. We agreed the vital role of Family Liaison Officers and how their input was being appreciated by the victims and their families.

We were informed that the ACC looked at incidents of any hate crime on a daily basis through the Daily Management Meeting.

We were advised of the plans to further develop the National Intelligence Model, particularly in respect of our intelligence products and briefings system.

The ACC confirmed that the Briefing and Tasking System was technically fine but there were issues around input and use of the system which were being addressed.

It was confirmed that each of the LPUs had Prevent Delivery Groups working via their (CSPs) which were working on an All Gwent Partnership Delivery Plan.

Following the presentation we were apprised of the conclusion of an investigation which had been running over the past two years which was

**Action**

going to Court with information being released to the press. We heard two witness video interviews. Members offered their congratulations on the successful outcome of the investigation.

Members thanked Chief Supt Wise for the informative update. It was agreed that the presentation would be circulated to Members.

**CC**

### **APOLOGIES FOR ABSENCE**

2. Apologies were received from Mr R Leadbeter, Mrs F Taylor and Chief Supt Symes.

### **DECLARATIONS OF INTEREST**

3. There were no declarations of interest.

### **MINUTES**

4. The minutes of the meeting held on the 28<sup>th</sup> October 2010 were received and confirmed.

### **ACTION SHEET**

5. We noted the actions from the meeting of the 28<sup>th</sup> October 2009:

#### **Action No. 1 Fairway DVD**

The Chief Executive confirmed that she had received a copy of the Fairway DVD.

#### **Action No. 2 Bobby Van Trust**

We noted that the Manager of the Bobby Van Trust would be invited to a future Development and Awareness Day.

**CEx**

#### **Action No. 4 Speed Enforcement Devices**

The ACC had spoken to the Commanders regarding use and requirement of this equipment. We were advised that extra speed enforcement devices were to be purchased. We noted that CSPs had been approached with regard to funding further devices.

#### **Action No. 7 Cwmbran Centre for Young People**

The Engagement and Performance Manager confirmed that he had met with the Centre Director.

### **COMMUNITY SAFETY PARTNERSHIP REPRESENTATIVES' DISCUSSION FORUM**

6. We received a report from the Chief Executive which provided a summary of the inaugural meeting of the Gwent Police Authority

Community Safety Partnership Representatives Discussion Forum and which also detailed the outcomes of the meeting.

Members noted and agreed the proposed dates for future meetings of the Forum during 2010 to be held in the Police Authority Meeting Room at 2.00 p.m.

3<sup>rd</sup> February, 7<sup>th</sup> April, 2<sup>nd</sup> June, 4<sup>th</sup> August, 6<sup>th</sup> October and 15<sup>th</sup> December.

We agreed the progress of the actions required by participating Members. We noted that this work would help to achieve a consistent approach to CSPs. The Chief Executive agreed to write to each CSP Lead and Substitute to emphasise the importance of this work and to inform them of the agreed meeting dates.

### **HOME OFFICE WHITE PAPER 2009**

7. We received a report from the Chief Executive which provided a summary of the Home Office White Paper 'Protecting the Public: Supporting the Police to Succeed', and which outlined the Home Office proposals in support of the Paper. It also provided a 'current position' matrix for both Gwent Police Authority and the Police Force.

We noted that the main issues and key points of the White Paper were highlighted in paragraph 2 of the report.

Members discussed the recommendation to hold regular public meetings several times a year. It was suggested that 'super' PACT meetings be held to avoid the need for additional meetings. We were informed that the Engagement and Performance Manager had already spoken to Supt Warrender regarding this.

We noted a risk around the potential need for additional resources relating to the requirement of the White Paper and the Home Office priority to enable the IPCC to uphold complaints even where there had been no individual misconduct and make recommendations to Police Forces and Police Authorities.

Members referred to item 2.9, second bullet point relating to savings. We noted that considerable efficiency savings had already been achieved through the work on the 2011 Staying Ahead Review and it was felt that this work should be taken into consideration.

Discussion took place regarding Police Authority representation on Scrutiny Committees and the Chief Executive confirmed that she would write again to each Local Council Chief Executive to ascertain the current position. Councillor Police Authority Members would be copied in to the

correspondence to enable them to take this up with their individual Chief Executives also.

**Councillor P Seabourne left the meeting at 11.00 a.m.**

**MEMBER/OFFICER REPORT**

8. We received the following Member/Officer Report which detailed visits made and meetings attended as follows:

**Councillor M Dally 14<sup>th</sup> October 2009 PACT Blaina**

**Councillor M Dally 15<sup>th</sup> October 2009 PACT Nantyglo**

**Miss C Hawkins 20<sup>th</sup> October 2009 'Everyone Has A Voice': Safer Newport Awareness Day. Also attended by the Chief Executive and the Engagement and Performance Manager.**

**Councillor W J Williams 30<sup>th</sup> October 2009 Safer Blaenau Gwent Leadership Group Ebbw Vale**

**Councillor P Seabourne 9<sup>th</sup> November 2009 PACT Fairwater**

**Mr R Leadbeter 17<sup>th</sup> November 2009 Meeting with Supt M Warrender**

**Mrs F Taylor 18<sup>th</sup> November 2009 Public Confidence Measure Group**

**Mr N Taylor 18<sup>th</sup> November 2009 CIPFA Police Advisory Network Seminar – Delivering Improvements in Police Productivity and Efficiency**

**Mr R Leadbeter 19<sup>th</sup> November 2009 Chief Constable's Presentation Evening**

**Mr N Taylor 24<sup>th</sup> November 2009 Safer Newport Partnership Development & Annual Plan Event Newport Also attended by Mr O Ali.**

**Mr N Taylor 24<sup>th</sup> November 2009 Safer Newport Partnership Development & Annual Plan Event. Also attended by Mr O Ali**

**Mr D Bayliss and Mr R Leadbeter 25<sup>th</sup> November 2009 COW DVD Sessions as Part of Brake Road Safety Week**

**Councillor P Seabourne 10<sup>th</sup> December 2009 Torfaen Community Safety Partnership**

**Mrs F Taylor 18<sup>th</sup> November 2009 Public Confidence Tasking Group****Mrs F Taylor 19<sup>th</sup> November 2009 Monmouthshire Local Service Board**

We noted that at the meeting all members were asked to sign up to the 10:10 commitment (reducing one's carbon footprint by 10% by 2010). We discussed the implications and the ACC agreed to take this up with the DFA. The Chief Executive informed Members that it had been one of the recommendations from the Wales Audit Office Making the Connections 3 buildings management assessment that an Asset Management Group be set up to agree sustainable targets, which still needed to be taken forward. The Temporary Head of Service Development confirmed that as vehicles were replaced, Fleet measured on fuel economy as well as 'fit for purpose'.

**CC**

We noted the detailed reports submitted by Members. Discussion took place regarding identifying priorities at PACT meetings. The ACC would be meeting with Chief Supt Symes to discuss this further. It was essential that priorities needed to be specific and achievable in order to affect a result and ultimately increase public confidence.

**CC**

The ACC informed Members that the Force had achieved a 14% decrease in incidents of anti-social behavior since July 2009. Members welcomed this result and also congratulated the Force on the success of Operation Bang, which had taken place over Halloween and Bon Fire Night.

**RECEIVED MINUTES**

9. The following minutes were received from the Chief Executive and noted by Members:

- a) Safer Blaenau Gwent Leadership Group – 31<sup>st</sup> July 2009
- b) Monmouthshire Community Safety Partnership, Strategic Development Group – 21<sup>st</sup> August 2009
- c) Caerphilly County Borough Council, Voluntary Sector Sub Committee – 17<sup>th</sup> September 2009
- d) Newport City Council, Local Service Board – 21<sup>st</sup> September 2009
- e) Safer Caerphilly Community Safety Partnership Strategy Group – 23<sup>rd</sup> September 2009
- f) Safer Caerphilly County Borough Community Safety Partnership Commissioning Group – 22<sup>nd</sup> October 2009
- g) Safer Newport Executive Group – 23<sup>rd</sup> October 2009

A general discussion took place regarding the content of received minutes. The Engagement and Performance Manager confirmed that CSPs had been made aware of the fact that their minutes were published

on the Police Authority Agenda.

### **BASIC COMMAND UNIT GRANT FUNDING 2009/10**

10. We received a report from the Chief Constable which summarised the committed spend as at the third quarter of 2009/10 of the Basic Command Unit funds operating within our five Local Policing Units.

We noted that the grant for 2009/10 was built up as follows:

Newport Partnership	£117,178
Caerphilly Partnership	£106,124
Blaenau Gwent Partnership	£ 65,646
Torfaen Partnership	£ 46,626
Monmouthshire Partnership	£ 46,626
<b>Total Grant Allocation</b>	<b>£382,200</b>

We were informed that spending was taking place within the five CSPs in a way which supported the partnership plans.

The Chief Executive confirmed that the same amount was available for next year but there were no guarantees for future years. It was confirmed that Chief Supt Symes was presently looking at Home Office guidance and had requested an audit of the monitoring aspect of the fund schemes. We asked that a report on the schemes for approval be presented to the April meeting of this committee with half yearly reports thereafter. The reports must include aims and objectives for each scheme, which would allow for clear monitoring of expenditure. Members also asked that the report provide details on how public confidence had been improved by the initiatives.

### **COMMITMENT TO CHILDREN AND YOUNG PEOPLE**

11. We received a report from the Chief Constable which highlighted significant activity which was ongoing in the area of Public protection in support of children and young people.

We noted that the template attached to the report allowed the Authority to fulfil its duties to monitor and review Public Protection processes. We agreed that this was a comprehensive action sheet and as detailed in Chief Supt Wise's presentation work was well in hand. Members approved numbers 1b, 1c, 2b and 2c as being completed.

We were informed of the need for the Vetting Department to consider enhanced vetting for officers, 15 Police Officers and 5 Police Staff, working in Child Protection. The ACC informed Members that he was liaising with the DCC and Supt Kirk regarding this issue, which was a

considered risk. We were informed that Education and Social Services both carried out vetting in this area every three years.

We requested that 6-monthly reports be submitted for regular review, with the next report due in September 2010. The Authority would be receiving regular updates from the Chair of the Authority who was a member of the Serious Harm Group and who would also be attending regional meetings.

CC

### **GWENT BOBBY VAN TRUST**

12. We received a report from the Chief Constable which detailed the operational activity in the five local policing units by the Bobby Van Scheme for the first part of 2009/10.

We noted that the Scheme manager post had been vacant since August 2009. Since that time the Chief Constable had agreed to place a police constable in that position, with a limited responsibility. A new manager had been appointed and had taken up his post in early January 2010.

Members expressed their gratitude to PC Mason for the excellent work he had carried out in order to bring the Scheme back on track.

We noted that this was a joint Local Authority, Gwent Police and other external stakeholders and charities Scheme which benefited significantly the reputation of Gwent Police and partner agencies in the support it provided to the most vulnerable members of the community.

### **The Chief Executive left the meeting at 11.55 a.m.**

A discussion took place regarding similar Local Authority Schemes and it was emphasised that it was important that there should not be a duplication of work. It was confirmed that the Bobby Van Scheme was targeted mainly to victims of dwelling house burglaries and the elderly.

Members asked that statistics be looked at and consideration given to how the service affects public confidence. It was agreed that there was a potential risk to public confidence if other stakeholders withdrew their funding and support of the Scheme.

CC

### **UPDATE ON NEIGHBOURHOOD POLICING SERVICE AREA PLAN FOR 2009/2010**

13. We received a report from the Chief Constable which outlined progress against the neighbourhood Policing service area plan for 2009/2010.

We noted the content of the report. A correction to page 5, second row, was recorded:

## Disability Advice Project (not Action)

**INFORMATION SECURITY – TENDERING EXEMPTION**

14. We received a report from the Chief Constable on the Information Security – Tendering Exemption. We noted the response to work required by the National Police Improvement Agency with regard to the Police National Database and that the Chief Constable had agreed that the Torfaen Information Security Officer to be seconded to work with us on a part time basis for a two year secondment. The funding for the 2 year secondment was being met centrally and the costs would not exceed £20k per annum.

We agreed the current position and the action taken by the Force to ensure compliance with various Policies, Procedures and requirements in the area of Information Assurance and Security.

**PERFORMANCE REPORT AGAINST PUBLIC AND VICTIM SATISFACTION AND CONFIDENCE TARGETS, THE POLICING PLEDGE AND QUALITY OF SERVICE**

15. We received a report from the Chief Constable which highlighted the current level of performance for Public and Victim Satisfaction and Confidence Targets, the Policing Pledge and Quality of Service for the financial year to date up to the end of October 2009.

We were updated that in the last quarter there had been a drop of 3.1% in volume crime.

We were informed that the NPIA had visited the force on the request of the Chief Constable to look at processes in relation to volume crime. No issues were raised that had not already been picked up by the Force. The overarching theme had been that there was positive response to the change in the Force structure but some processes still needed to be modified to fit the new working arrangements.

The ACC reported that on the 1<sup>st</sup> February 2010, the fifth hub had become operational in Monmouthshire.

We noted that an All Wales Performance Group had been set up which was chaired by the ACC.

**DRAFT GWENT POLICING PLAN 2010-2013**

16. The purpose of this report was to provide Gwent Police Authority with a summary of developments in the preparation of the Gwent Policing Plan 2010-2013  
It is recommended that members review the current draft of the Gwent

Policing Plan 2010-2013 whilst acknowledging that further updates will be incorporated during February 2010. It is requested that members provide feedback on the draft so that these can be incorporated into the plan as it is developed and progressed.

The current draft of the Gwent Policing Plan 2010-2013 has been structured around the four domains that appear within the Police Report Card. These are: Confidence and Satisfaction; Local Crime and Policing; Protection from Serious Harm and Staffing and Costs.

**Councillor John W Williams left the meeting at 12.20 p.m.**

The following comments and observations were noted:

- Members referred to page 40 in relation to the two footnotes on recruitment. It was confirmed that this information would be dictated by the budget setting process and would be amended as appropriate following confirmation of recommendations the Full Authority Budget Setting meeting on the 19<sup>th</sup> February 2010.
- Reference to Most Similar Forces to be included in the plan to explain methodology to improve and maintain a consistent approach.
- Members asked for some of the widely used phrases throughout the document to be changed eg to improve; to monitor and requested more information on aims and objectives and performance ambition. We were informed that Corporate Communications were currently considering the wording of the document with a view to making it more readable and meaningful.
- To include reference to CONTEST on page 7 of the plan as previously agreed.
- We noted on page 27 of the plan reference to the Equality Board. We were informed that the DCC had convened a Task & Finish Group in order to put officer and staff recruitment, retention and progression performance indicators in place which would be completed by April. This would then be ratified at Full Authority in April. Members asked that reference to this progress be included in the plan.

Members acknowledged the work which had gone into the production of the draft document. The amended draft Local Policing Plan would be presented to Full Authority on the 9<sup>th</sup> April 2010 for final approval.

**CC**

Members asked for an update on the use and success of 101, particularly to call backs. The ACC would arrange for this statistical information to be

**CC**

sent to the Chief Executive for circulation to Members.

### **LOCAL POLICING PLAN – DELIVERING THE BUSINESS SUPPORT OBJECTIVES**

17. We received a report from the Chief Constable which presented the progress in delivering the Business Support Service Area Objectives of the Local Policing Plan.

We noted the details in the table attached to the report which confirmed the progress against each of the objectives in the Local Policing Plan.

Members were informed that this work was closely aligned to 2011 Staying Ahead and mirrored the 2011 updates. Progress would continue over the coming twelve months as structures were embedded and strategies implemented to support the efficient delivery of support service functions to support operational policing.

### **EXCLUSION OF PRESS AND PUBLIC**

18. We resolved to exclude the press and public from the meeting during consideration of the following items of business in accordance with the provisions of the Local Government Act 1972 on the grounds that they may involve the likely disclosure of exempt information as defined in Part 4 of Schedule 12(A), paragraphs 12, 13 and 18 of the said Act.

### **MEMBER REPORT**

19. We received a report from the Chief Executive which detailed visits made/meetings attended by a Police Authority Member as follows:

**Mr R Derricott 6<sup>th</sup> November 2009 Informal Briefing with DCI Stephen Hudson on Counter Terrorism Local Plans (CTLP) for Gwent**

**Mr R Derricott 6<sup>th</sup> November 2009 Operation Prudent**

**Mr R Derricott 23<sup>rd</sup> November 2009 Major Crime Development Group**

**Mr R Derricott 23<sup>rd</sup> November 2009 Senior Management Team (Intelligence)**

We noted the content of the submitted Member reports.

### **OPERATIONAL UPDATE**

20. We received verbal operational updates from the Chief Constable.

We were informed of the plans to set up an Offender' Management Unit which was being pump primed by the Welsh Assembly Government. The work of the Unit related to persistent and prolific offenders and would be operational by the 1<sup>st</sup> April 2010. The Force would be co-ordinating the Unit but would be working closely with other Agencies around arrest, rehabilitation, engagement and delivery. The ACC confirmed he would be inviting Members to visit the project later in the year.

CC

We were advised that teams had now been redeployed to support Neighbourhood Policing. It was reported that there had been positive response from staff to this front line focused redeployment.

Members thanked the ACC for the update and we noted that further operational updates would be provided for Members' information at the next Full Authority on the 9<sup>th</sup> April 2010.

### **IDENTIFIED RISKS**

21. Members identified the following potential risks:

#### **Item 4b White Paper**

We noted a potential risk around additional resources relating to the Home Office priorities.

#### **Item 6b Commitment to Children and Young People**

An outstanding risk relating to the consideration of enhanced vetting for officers working in Child Protection was identified.

#### **Item 6c Bobby Van Scheme**

It was agreed that there was a potential risk to public confidence if other stakeholders withdrew their funding and support of the Scheme.

**The meeting closed at 1.00 p.m.**