

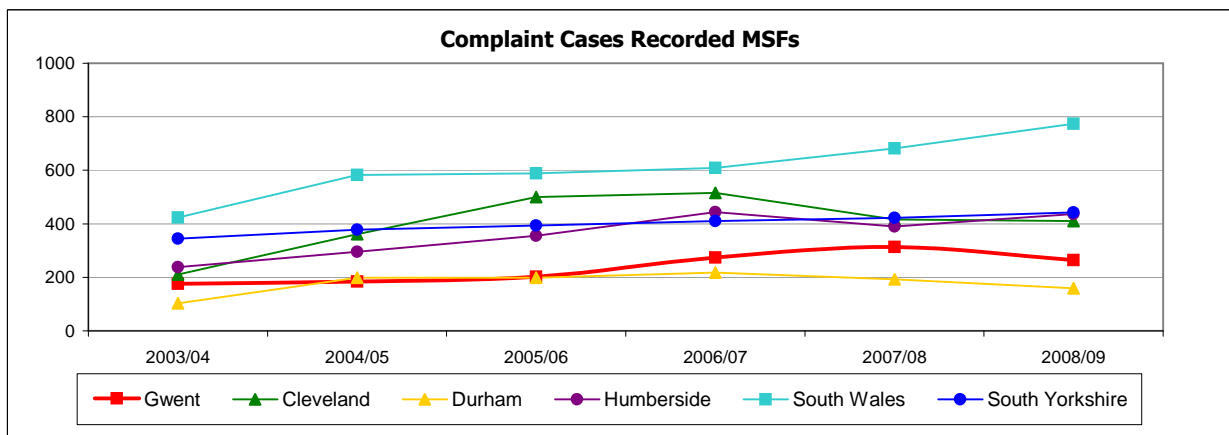
Key Points

- * The number of complaint cases and allegations recorded have decreased compared to 07/08
- * Recorded a higher proportion of allegations in the category 'Other neglect' (31% compared to national average of 24%)
- * Recorded a lower proportion of allegations in the category 'Oppressive conduct' (2% compared to national average of 7%)
- * Gwent recorded the third lowest level of unknown ethnicity information of complainants (4%)
- * The proportion of allegations investigated increased from 21% in 2007/08 to 37% in 2008/09. The number of investigated allegations has increased from 83 allegations in 07/08 to 183 in 08/09
- * Recorded close to the national average rate for allegations per 1,000 officers (335 compared to 338 for E&W)

Headline Figures

	08/09	Gwent		England & Wales	
		change from 07/08	change from 03/04	change from 07/08	change from 03/04
Complaint Cases Recorded	264	-16%	50%	8%	97%
Allegations Recorded	497	-2%	73%	11%	124%

2003/04 marks the last year that police complaints data was collated prior to the establishment of the IPCC on 1 April 2004

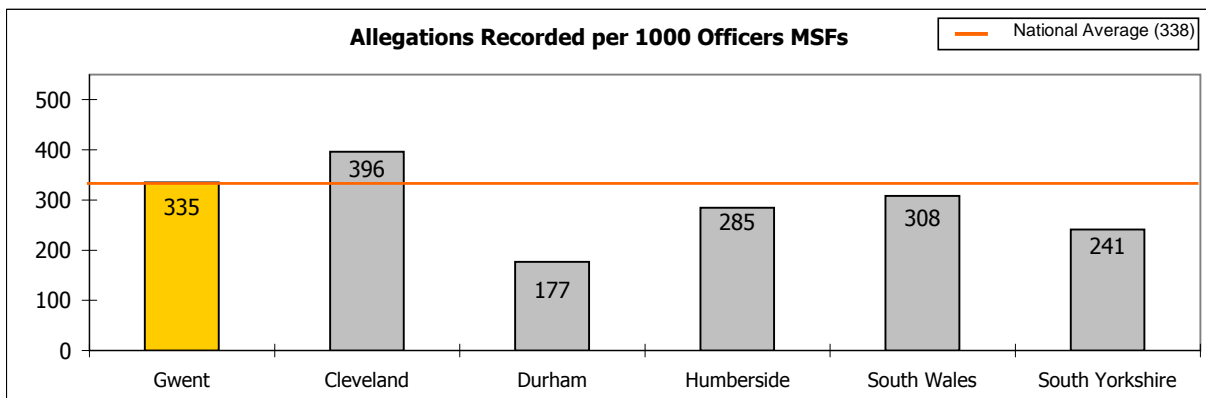


Allegations Recorded

Allegation categories as a percentage of the total recorded	Gwent	England & Wales
Other Neglect or Failure in Duty	31%	24%
Incivility, Impoliteness and Intolerance	17%	21%
Other Assault	13%	13%
Discriminatory Behaviour	3%	3%
Breach of Code A PACE on Stop and Search	1%	1%

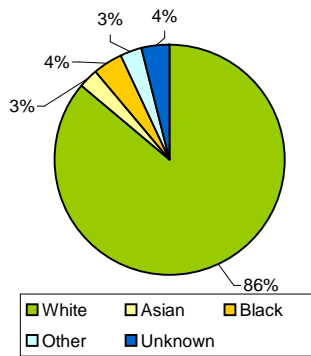
The proportions of allegations recorded in the top three allegation categories over the last five years:

	2004/05	2005/06	2006/07	2007/08	2008/09
Other Neglect or Failure in Duty	22%	24%	22%	28%	31%
Incivility, Impoliteness and Intolerance	7%	8%	8%	20%	17%
Other Assault	26%	20%	19%	17%	13%

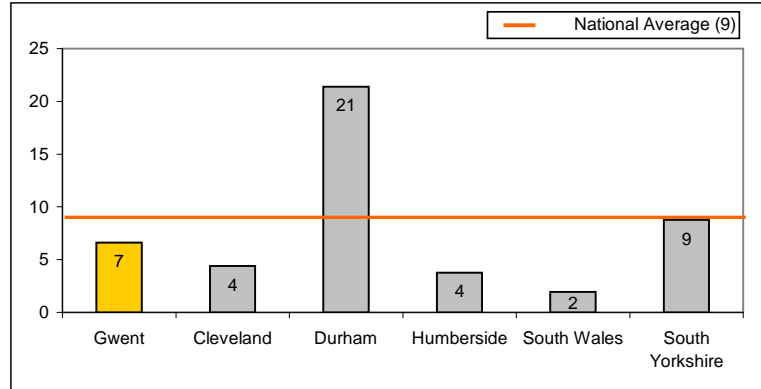


Ethnicity of Complainants

Gwent



Average length of time between date complaint case received and date complaint case recorded (working days)



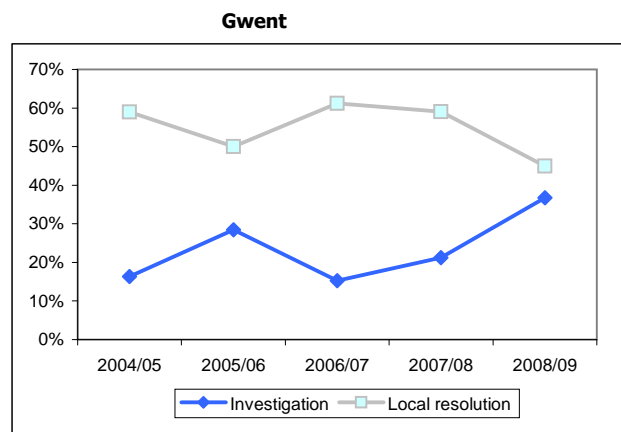
Means by which Allegations Completed

	Gwent	England & Wales
Allegations investigated	37%	36%
Local resolution	45%	41%
Withdrawn	10%	12%
Dispensation	6%	10%
Discontinued	2%	2%

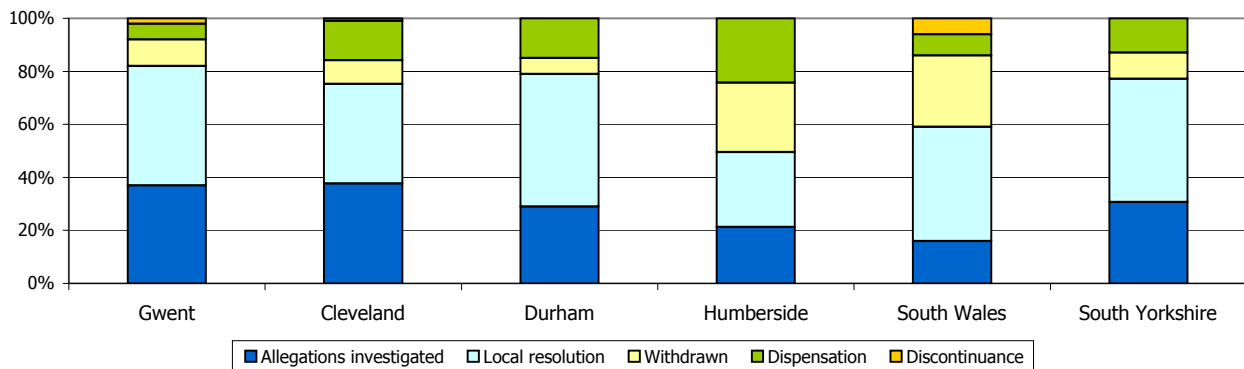
Local Resolution Breakdown	Gwent	England & Wales
On Division	36%	68%
Professional Standards Dept	64%	32%

Allegations Investigated	Gwent	England & Wales
Substantiated	10%	10%
Unsubstantiated	90%	90%

Completed Allegations 04/05 to 08/09



Means Allegations Finalised MSF Group



Valid Appeals

Appeals Completed	Gwent				Total
	Upheld		Not upheld		
	N	%	N	%	
Non-recording of a complaint	2	40	3	60	5
Local resolution process	10	42	14	58	24
Outcome of a police investigation	8	32	17	68	25
Total	20	37	34	63	54

These figures have been taken from the internal IPCC Case Tracking Management System. They count appeals relating to police forces only.